

PROTOCOLS FOR GOLF OPERATIONS – COUNTRY MEADOWS

1. Welcome Message to Golfers

Welcome to the 2020 Golf season. It is well advertised and documented that the absolute best practice to contain the spread of COVID-19 is to stay home and limit visits to public places for the essentials. Our priority is the health and safety of our employees, golfers, guests and our communities through these challenging times.

As our staff and management prepared for the 2020 season, we have watched carefully the progress of the COVID-19 Pandemic. We have monitored closely the recommendations and precautionary measures of the World Health Organization, Health Canada, the BC Centre for Disease Control and our provincial health officer. While we acknowledge that the absolute best practice is to stay home, given the nature of the sport of golf amidst wide open spaces, and with rigid protocols in place, the game can continue to be played, keeping both golfers and employees safe from the transmission of the COVID-19 virus. It must also be acknowledged that golf does offer health benefits that must not be overlooked. World Golf Foundation studies have shown that playing golf will result in improvements in life expectancy and quality of life, as well as physical and mental health.

Country Meadows Golf Course is committed to the ongoing safety of golfers and our staff. As a result, a number of precautionary measures have been put in place to ensure that everyone will stay safe in and around Country Meadows Golf Course. Safety will rely on the full cooperation of golfers and our employees from the time we arrive at the facility until the time we leave. We have implemented a number of safety measures including:

- ensuring employee health
- practicing physical distancing
- reducing the number of touch points & rigorous cleaning of remaining touch points
- training our employees on enhanced cleaning, disinfecting and sanitizing procedures
- and requiring the cooperation of golfers through adherence to our policies and procedures.

A full list of the internal measures we have implemented can be found on our website www.countrymeadowsgolfcourse.ca and these measures are also posted at the Pro Shop. While we do hope that our environment will return to normal in the not too distant future, for now, this mode of operation will become the new normal for the not too distant future. We acknowledge that every golfer will make their own decision as to whether it is in their best

interest to golf during these times or not. However, should you choose to join us, we will welcome you and require your full cooperation with regards to the measures that have been implemented for everyone's safety.

Stay safe,

Country Meadows Golf Course Management

2. General Messaging to Golfers

If you have underlying medical conditions, or consider yourself in a high-risk group, please try to book a foursome of golfers you are comfortable playing with and consider non-peak tee times such as 2pm in the afternoon. Please feel free to contact the golf shop to discuss your concerns and if not a booking a foursome, ask to be paired with other high-risk players.

Anyone displaying symptoms of COVID-19 which primarily displays as a persistent cough, will not be permitted on the course. So, if you don't feel well, please stay home, and, when in doubt, get tested.

If you have travelled outside of Canada, and are not [exempt from the federal Quarantine Act](#), you are not permitted at our facility until you have self-isolated for a minimum of 14 days.

If you are showing symptoms of COVID-19, please do not come to our facility. Call your doctor, local public health or call 8-1-1.

If you live in a household with someone who has COVID-19 or is showing symptoms of COVID-19, please do not come to our facility.

If you contract COVID-19 and have played at our golf facility anytime within the last 14 days, please include our facility in the contact tracing provided to health authorities and we will follow the recommendations of the health authorities thereafter.

PHYSICAL DISTANCING IS REQUIRED AT ALL TIMES (minimum 2m/6ft apart) NO handshaking, NO hugging etc. from arrival until departure and will be enforced. Failure to observe physical distancing risks the closure of the facility, and as such, you will be asked to leave the premises and may be suspended from future play.

THE RESTAURANT, PRACTICE GREENS AND FOOD AND BEVERAGE FACILITIES, OTHER THAN TAKE AWAY ITEMS ARE CLOSED.

Washrooms on the premises are disinfected frequently; hand sanitizer stations are located at various spots around the club house.

Please bring your own sanitizer and use it each time you touch a foreign surface (Pro Shop door, washroom door, golf cart).

Please bring your own water as we will not be providing any and will have no place for you to fill up your water bottles at this time.

We will not be providing coolers or sand bottles on the golf carts at this time.

Following the recommendations of Health Canada, we encourage all players to wear a mask or some face covering while entering and exiting the facility and playing golf.

Do not handle each other's golf balls, tees, ball markers etc.

3. Tee Time Policy

Tee times will be spaced further apart at 10 minutes to allow for less back up at the clubhouse and the maintenance of physical distancing for golfers teeing off.

Power carts are single rider only, unless shared with a member of the same household with proof of same physical address. Coolers and sand bottles have been removed. Note that all power carts are thoroughly cleaned and sanitized after each use.

If possible, bring your own pull cart.

It is highly recommended to all golfers that they book ahead of time, either online or by phone.

4. Check-In Policy

Please do not arrive at the golf course any earlier than necessary, 10 minutes is generally sufficient. Avoid congregating in the parking lot (physical distancing).

Change shoes in the parking lot.

Club rentals will not be provided to eliminate touch points where the virus might be transmitted. Be prepared to carry your own bag and, when required, placing it on a pull cart or power cart.

Be prepared to pay for green fee or other purchases by debit or credit card.

PRACTICE PHYSICAL DISTANCING ALWAYS (minimum 2m/6ft apart), from greetings upon arrival, in and around practice areas, the tee, putting greens, and at conclusion of the round. Consider continuous putting, 2 ft. gimmes, only one player on the tee box at a time.

5. Practice Facility Policy

All practice greens at Country Meadows Golf Course remain closed.

6. On-Course Measures

Ball washers will not be available at this time, so please carry a bottle of water and towel accordingly.

Bunker rakes will not be available, please smooth sand with your foot or the club, preferred lies are permitted in the bunker or the bunkers are to be played as Ground Under Repair at this time.

Sand/seed containers may not be provided, please repair divots as best you can.

The cups are raised; therefore, the ball is considered hole when it hits the side of the cup.

Golfers are encouraged to award gimmes up to 2ft.

The flagstick is always to remain in so please refrain from touching the flagstick.

On course drinking water will not be available. Please ensure you have enough refreshments to keep hydrated.

Garbage cans will be available at various holes throughout the course, and at the Pro Shop.

If in an unlikely event, a group needs to play through, then all players must abide by the physical distancing protocol of a minimum of 2m/6ft.

7. After Round Policy

Please return your power cart to the designated cart drop off area.

Garbage and Recycling bins will be available in the designated cart drop off area, however, please consider taking it home with you to minimize potential exposure.

Please **COMPLETELY** empty your cart of all personal belongings and **GARBAGE**.

Compressed air for shoe cleaning is no longer available.

**FOLLOWING PLAY EXIT THE COURSE AS PROMPTLY AS POSSIBLE AND AVOID EXCESS
SOCIALIZING IN THE PARKING LOT AFTER YOUR ROUND.**

8. Golfer Adherence

All safety policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises and may be suspended from future play.